

CAROLINA PSYCHIATRY
548 SANDHURST DRIVE, FAYETTEVILLE, NC 28348
PHONE 910-484-3400 FAX 910-484-3404

Patient Survey

1. What is your age _____? What is your gender _____?
What is your insurance company _____?

2. Were you able to get an appointment for this visit within a timely manner such as one week or sooner if needed?
 - Yes definitely
 - Yes, somewhat
 - No, not at all
 - No, I was not able to make an appointment in a timely manner 2-3 weeks

3. How long did you have to wait to be call to the front desk after you arrived?

4. Using any number from 0 to 5 where 0 is the worst office staff possible and 5 being the best possible, what number would you use to rate the office staff who saw you today?
 - 0 Worst office staff possible
 - 1 Worse office staff
 - 2 Not good not bad either
 - 3 Good office staff but need some improving
 - 4 Office staff better than most have potential
 - 5 Best office staff possible

5. What provider did you see?

6. Do you think your protected health information is secure meaning it is only seen by those individual with an authorized need to see them as directed by law?

7. Using any number from 0 to 5 where 0 is the worst doctor possible and 5 being the best possible, what number would you use to rate the doctor who saw you today?
- 0 Worst provider possible
 - 1 Not so good
 - 2 Not good or bad
 - 3 Good
 - 4 Better than most
 - 5 Best provider possible
8. How long did you have to wait to be call back to see your provider?
9. Would you recommend this provider and this office to your family and friends?
- Yes definitely
 - Yes, probably
 - Not, sure
 - Probably not
 - No, definitely not
10. Using any number from 0 to 5 where 0 is the worst you have every felt possible and 5 being the best day every, what number would you use to rate your how you feel today?
- 1 I feel the worst I felt in a long time
 - 2 I feel worse than yesterday but I coping
 - 3 I feel neither go nor bad I'm just here
 - 4 I feel better than I have in a long time
 - 5 I feel the best I have felt in years